

Return/Refund Policy

Last updated on 09/30/2022

Return Policy

Thank you for your purchase. We hope you are happy our services. However, if you are not completely satisfied with your purchase, you can return it to us for a full refund. Please see below for more information on our return policy.

Returns

If you purchased our online adaptive learning system membership, you can return it within 24 hours of your purchase. If you purchased the tickets to our math program activities, you can return them anytime before the activities start.

Return Process

Please send us email at INFO@LTHOUGHTS.COM. We will process your request within two business days.

Refunds

After we receive your request in email, we will process your refund. Refunds will be sent to your original method of payment. Please allow at least seven (7) days from our receipt of your request to process your return. Refunds might take 1-2 billing cycles to post to your credit card statement, depending on your bank. We will notify you by email when your return has been processed.

Questions

Questions or concerns about our return policy? Please contact us INFO@LTHOUGHTS.COM